



## **MEETING MINUTES for**

### **Kalamazoo County Consolidated Dispatch Authority TECHNICAL ADVISORY COMMITTEE February 3, 2021 – Regular Meeting**

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#### **ITEM 1 – CALL TO ORDER**

The Regular Meeting of the Technical Advisory Committee was called to order by Chief Bryan Ergang electronically via telephonic/video conference due to the COVID-19 pandemic at 10:00 a.m. on Wednesday, February 3, 2021.

#### **ITEM 2 –ROLL CALL**

Members Present: Chris Franks (KDPS) calling from the City of Kalamazoo, Bryan Ergang (KTPD) calling from 1720 Riverview Drive in Kalamazoo Township, Rusty Ernstes (MSP) calling from Kalamazoo, Dan Mills (PDPS) from 7810 Shaver Road in Portage, Rick Fuller (KCSO) calling from 1500 Lamont in Kalamazoo, Scott Merlo (WMUPD) calling from 511 Monroe at WMU, Craig Dieringer (KCMCA) calling from Prairie Ronde, Jerry Luedecking (KCFCA) calling from Richland.

Others Present: Ryan McGregor, Chip Everett, Jim VanDyken, Jeff Christensen, Scott Boling, Jeff Troyer, Torie Rose, Jon Moored, Marty Ftacek, Chris McComb

#### **ITEM 3 – APPROVAL OF MEETING MINUTES**

##### **A. January 6, 2021 – Regular Meeting**

“Motion by Mr. Merlo, second by Mr. Mills to approve the January 6 Regular Meeting Minutes as presented.”

On a voice vote, **MOTION CARRIED.**

#### **ITEM 4 – CITIZEN’S TIME**

There were no citizen comments.

#### **ITEM 5 - FOR CONSIDERATION**

##### **A. Administrative Monthly Report**

Mr. Troyer noted the Administrative Monthly Report was not yet available due to the early date but would be sent to the Committee as soon as available.

## B. Old Business

### 1. Consumers Energy Agreement to Use Local MPSCS System

Mr. Troyer stated he hoped to have an agreement with Consumers by next month. We proposed the breakdown of costs presented to Consumers. The breakdown is a per channel cost to every site once simulcast goes live. KCCDA proposed that Consumers pay 1/8 the tower sites operational costs, as they are the eighth channel. Consumers came back with the model for a per subscriber fee of \$105 per radio on an annual basis for the one hundred and fifty-two trucks stationed out of Kalamazoo. Their proposal comes out to be \$15,900 which is slightly more than the breakdown we presented. Once the agreement is settled upon, he will propose to the committee the per unit charge with a re-evaluation of the fee every two to three years.

### 2. Tyler Technology (New World)

#### a. LERMS Implementation

Mr. Ergang stated he, Mr. Troyer, Mr. Franks, and Mr. Stryd held discussions with Tyler, and we are hopeful to GoLive in March. Tyler acknowledged they have not responded well, and we are getting some movement as far as a response to our issues. It will be critical to keep pressure on them.

#### b. CAD and Mobile Problems

Mr. Troyer stated there was a patch installed for one of the six to eight Priority 1 and 2 issues the center was having. After last month's meeting, he sent a detailed analysis on Tyler's response. Priority 1 issues should be resolved in forty-eight hours, as it is a critical error or defect that leaves the system or subsystem unusable. Priority 2 issues should be resolved in a couple weeks. We have gotten some things resolved and are working on more.

### 3. Rave Alert System Name – Recommendation "Kalamazoo County Alert"

Mr. Troyer stated that staff was working on the upload and build out of the Rave Alert System. Jon Moored sent out a request to the primary IT contact and to upper command at end user agencies to see if you want an administrative build for your agency. We are Just starting to work on it, but once we get in and start building, we can clarify how things will flow. Groups can be added later. Last month we talked about the name of the system and there were no suggestions other than Kzoo County Alert or Kalamazoo County Alert. He recommended starting with Kalamazoo County Alert. That will come up first then the message for all alerts.

Mr. Merlo stated he would like to get out of the messaging that WMU has and the advisories they send to have a public safety system. He inquired how soon it will be ready to use.

Mr. Troyer stated we don't have an anticipated start date for use of the system. We have to wait until we see what we are getting into with the build before we can even evaluate system use.

### C. New Business

There was none.

### D. Other Items

#### 1. Member Comments

Mr. Leudecking stated there have been a number of incidents over the past few months where we are getting the wrong address on medical calls. He asked that the dispatchers verify address with the ambulance center.

Mr. Troyer explained that our dispatchers do not repeat the entire address/location information to the ambulance service because they have the CAD WebViewer info in front of them. Therefore, they see the exact same address we enter.

Ms. Rose noted that if one ambulance service transfers or turns the call over to another ambulance service, that is not something we monitor.

Mr. Mills stated they had an antenna sheath fall off an antenna and asked if it could be repaired.

Mr. Ftacek stated that antenna is not used, as it was hooked to a radio that goes to PrideCare so it can be removed.

Mr. Troyer noted all our lease exhibits and site plans are completed and have been sent out for review. The only one not submitted yet is the one for Portage, and that will go out today.

#### 2. Next Meeting

The next Technical Advisory Committee meeting is scheduled for Wednesday, March 3, 2021 at 10:00 a.m. via Zoom.

#### 3. Adjournment

The meeting was adjourned at 10:33 a.m.