



# Kalamazoo County Consolidated Dispatch Authority



January 7, 2025

## **JOB POSTING** **Emergency Communications Officer II (Dispatcher)**

### **Position Summary**

Under the direct supervision of an assigned Dispatch Supervisor and the general supervision of the Executive Director and Deputy Director, Emergency Communications Officer II answers and processes emergency and non-emergency calls for law enforcement, fire, medical or other emergency services; dispatches calls for service and maintains radio communications with all public safety agencies; receives and processes queries thru criminal justice and Law Enforcement Information Network (LEIN) systems. This position performs an essential public safety function and shall be available for work in all conditions and in the event of an emergency.

### **Minimum Requirements**

High school diploma or equivalent and a minimum of one year of progressively more responsible experience in a public safety answering point environment. KCCDA, at its discretion, may consider an alternative combination of education and experience.

*The above serves as a summary of the position's duties and requirements. For a complete list of essential job functions, minimum qualifications, and required knowledge, skills, and abilities, please refer to the Emergency Communications Officer II (ECO II) job description on our website at [www.kccda911.org](http://www.kccda911.org).*

**Status:** Full-time / FLSA Non-Exempt

**Hourly Wage Scale:** \$23.24 – \$31.55

**Application Deadline:** January 14, 2025 at 3:00 p.m.

Qualified applicants must submit an online application at [www.kccda911.org/careers](http://www.kccda911.org/careers).

*KCCDA is an equal opportunity employer*

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Governmental collaborative to create an efficient and non-duplicative way of providing cost effective and efficient response to public safety emergency services, including the dispatch of police, fire, and emergency medical services within Kalamazoo County