



NOTICE and AGENDA for

Kalamazoo County Consolidated Dispatch Authority

Technical Advisory Committee

September 3, 2025

PLEASE TAKE NOTICE that a REGULAR Meeting of the Kalamazoo County Consolidated Dispatch Authority Technical Advisory Committee will be held on **Wednesday, September 3rd** at 10:00 a.m. in the Chief Switalski Meeting Room at Kalamazoo County Consolidated Dispatch Authority, 7040 Stadium Drive, Kalamazoo Michigan for consideration of items, namely, on this Agenda.

ITEM 1 – CALL TO ORDER

ITEM 2 – ROLL CALL

Western Michigan University Public Safety <i>Scott Merlo, Chairperson</i> (Alt. Ryan McGregor)	Michigan State Police <i>Scott Ernstes, Vice-Chairperson</i> (Alt. Dale Hinz)	
Kalamazoo Department of Public Safety <i>Matt Huber</i> (Alt. Chris Franks)	Kalamazoo County Sheriff's Office <i>Richard Fuller</i> (Alt. Michelle Greenlee)	
Township of Kalamazoo Police Department <i>Bryan Ergang</i> (Alt. Scott Jackson)	Portage Department of Public Safety <i>Nick Arnold</i> (Alt. Jeff VanderWiere)	
Kalamazoo County Medical Control Authority <i>Michael Bentley</i> (Alt. William Fales)	Kalamazoo County Fire Chief's Association <i>Gerry Luedecking</i> (Alt. Chip Everett)	

ITEM 3 – APPROVAL OF MEETING MINUTES

- A. July 9, 2025 Regular Meeting

ITEM 4 – CITIZENS' TIME

The Committee welcomes members of the public to express their ideas or concerns about issues affecting Kalamazoo County Consolidated Dispatch Authority. Members of the public wishing to speak are requested to stand and state their full name and address for the record. Each member of the public is limited to four minutes or less.

ITEM 5 – FOR CONSIDERATION

- A. Administrative Monthly Report (will be distributed once compiled)
- B. Old Business
 - 1. NEW Fire Talkgroups – 39CFPAG, 39CFOPS, 39MFPAG, 39MFOPS
 - 2. Radio Templates/Programming
 - 3. UPDATE - Tyler Public Safety System Server Migration
 - 4. New Incident Type: *Unk Accident – Auto Crash Notify*
- C. New Business
 - 1. LOA for Talkgroup Access – FBI Kalamazoo

ITEM 6 – OTHER ITEMS

- D. Announcements and Member Comments
- E. Next Meeting – November 5, 2025

ITEM 7 – ADJOURNMENT

KCCDA meetings are open to all without regard to religion, race, color, national origin, sex, sexual orientation, gender identity or expression, height, weight, familial status, marital status, disability, or any other legally protected class. The KCCDA will provide special aid or assistance to attend a KCCDA meeting and will provide necessary reasonable auxiliary aids and services, such as signers for the hearing impaired and audio tapes of printed materials being considered at the meeting/hearing, to individuals with disabilities, upon four (4) business days' notice to the KCCDA. Individuals with disabilities requiring auxiliary aids or services should contact KCCDA by emailing admin@kccda911.org or calling (269) 488-8911.



MEETING MINUTES

Kalamazoo County Consolidated Dispatch Authority TECHNICAL ADVISORY COMMITTEE July 9, 2025 – Regular Meeting

ITEM 1 – CALL TO ORDER

The Regular Meeting of the Technical Advisory Committee was called to order by Chief Scott Merlo at 10:00 a.m. on Wednesday, July 9, 2025, in the Chief Switalski Meeting Room at Kalamazoo County Consolidated Dispatch Authority, 7040 Stadium Drive, Kalamazoo, Michigan.

ITEM 2 –ROLL CALL

Members Present: Scott Merlo (WMUPD), Scott Ernstes (MSP), Chris Franks (KDPS), Nicholas Arnold (PDPS), Mike Bentley (KCMCA), Gerry Luedecking (KCFA)

Others Present: Steve Stryd, Ryan McGregor, Marc Rifenberg, Jeff Heppler, Jeff Troyer, Jon Moored, Marty Ftacek, Justin Johnson, Marie Gleesing, Nicole Face and Chris McComb

ITEM 3 - APPROVAL OF MEETING MINUTES

A. Regular Meeting Minutes from May 7, 2025

“Motion by Mr. McGregor, second by Mr. Arnold to approve the Regular Meeting Minutes from May 7, 2025, as presented.”

On a voice vote, **MOTION CARRIED.**

ITEM 4 - CITIZENS' TIME

There was none.

ITEM 5 – FOR CONSIDERATION

A. Administrative Monthly Report

Mr. Troyer announced that Network and Systems Administrator Jon Moored would be leaving for a position at Allegan County on July 24. He also noted we had a significant storm since the last meeting and that was followed by a Metronet outage. It took time to recover and as a result we have switched primary internet providers.

B. Old Business

1. NEW Fire Talkgroups – 39CFPAG, 39CFOPS, 39MFPAG, 39MFOPS

Mr. Troyer announced that the new Fire Talkgroups have been approved and are online. The date for patching them has not been identified yet.

2. Radio Templates/Programming

Mr. Troyer stated The Board allocated \$60,000 for the Executive Director to pursue programming/retemplating for 800 radios. He stated he would be pushing out a resolution to begin the process of addressing each agency individually because of different vendors, equipment and policies.

3. Behavioral Health Crisis Calls

Mr. Troyer stated he had no updates other than an agreement with 988 which was in draft form.

C. New Business

1. Extreme Risk Protection Orders

Mr. Troyer stated that Extreme Risk Protection Orders are issued out of Circuit Court. Since March 2024, there have been five issued in the county. MSP has been entering them, but they discontinued on June 23. At this time Dispatch does not enter anything unless it has a protected party but has agreed to temporarily enter ERPOs until they were discussed today. He noted that every agency can get access to enter them.

Mr. Arnold proposed that KCCDA enter them because there are so few.

Mr. Troyer stated that the standard of this committee has been that Dispatch only enter PPOs and Conditional Bonds with a protected party.

Mr. Ernstes stated that he believed Dispatch should enter them but needs to articulate that it is only being done because it is an extreme risk and safety issue for the public.

“Motion by Mr. Ernstes, second by Mr. Arnold to approve the entry of Extreme Risk Protection Orders by KCCDA at this time.”

On a voice vote, **MOTION CARRIED.**

The Committee agreed that KCCDA will enter at this time, but the real goal remains to have Circuit Court enter their own orders. TAC requested administration to monitor the amount of ERPO's and if it increases, the Committee will review.

2. New Incident Type: Crash Notification Only

Mr. Troyer proposed a new incident type for calls where the only notification we get is an automatic crash notification. Fire agencies have changed their response to these notifications because they are commonly a dropped phone or malfunction.

After discussion, the committee had no objections to creating a new incident type for these calls so each agency can determine their response.

3. Tyler Public Safety System – August 26th Server Migration/Go-Live New Environment

Mr. Troyer stated the mock migration has been completed with only a couple issues found.

Mr. Moored stated there will be a new server environment. He noted there was a follow up call to address the large increase of data when nothing is being entered but test calls.

4. Dispatch Console Encryption

Mr. Troyer stated encryption keys for ADP and AES for consoles have been received. Todd from the State will be here this week to install and then we be able to get Allegan and Calhoun's new talkgroups.

ITEM 6 – **OTHER ITEMS**

D. Announcements and Member Comments

There were none.

E. Next Meeting

The next regular scheduled Technical Advisory Committee meeting will be Wednesday, September 3, 2025, at 10:00 am, and will be held in the Chief Switalski Meeting Room at KCCDA, 7040 Stadium Drive, Kalamazoo, MI 49009.

ITEM 7 - **ADJOURNMENT**

F. Adjournment

The meeting adjourned at 10:37 a.m.



Kalamazoo County Consolidated Dispatch Authority



September 3, 2025

Federal Bureau of Investigation
Kalamazoo Resident Agency – Detroit Division
Attn: Special Agent Alkema
ealkema@fbi.gov

RE: Kalamazoo County Talkgroup(s) Authorization

Kalamazoo County Consolidated Dispatch Authority (KCCDA), in conjunction with our Technical Advisory Committee (TAC), authorizes the Kalamazoo Resident Agency, Detroit Division of the Federal Bureau of Investigation to have the following talk groups programmed in their mobile and portable radios for interoperable communications:

499DISP	39P911	395P911	39SPEV1	39SPEV2
39TAC1	39TAC2	39TAC3	39TAC4	39TAC5
39TAC6	39TAC7	39TAC8	39DRUG	39COM

The talkgroups above were approved at the KCCDA TAC meeting on Wednesday, September 3rd.

If you have questions related to this authorization, please feel free to contact me at (269) 488-6616 or via email at jtroyer@kccda911.org.

Sincerely,

Jeffery Troyer, Executive Director
Kalamazoo County Consolidated Dispatch Authority

CC: Chief Scott Merlo, KCCDA TAC Chair
F/LT Scott Ernstes, KCCDA TAC Vice-Chair
KCCDA Deputy Director Torie Rose

From: [Evan Alkema](#)
To: [Jeff Troyer](#)
Cc: [Martin Ftacek](#)
Subject: New MOU for radio communications
Date: Monday, July 28, 2025 3:31:54 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good afternoon Director Troyer,

You may remember me from working as a trooper at the Paw Paw Post, but I recently left MSP to come over to FBI. I was shockingly assigned back to the Kalamazoo office as the point of contact for violent crime threats. In reviewing our current radio template at the Kalamazoo office, there are a number of talkgroups which we do not have access to in our area of responsibility and a few of those include Kalamazoo County. One of my current projects is to contact 911 directors in each of the counties in our AOR to discuss and request new MOU's so we can have updated communications with our public safety partners.

For Kalamazoo County, it appears we do not have access to the following talkgroups that I think would be beneficial to our mission:

- 395P911
- 39DRUG
- 39SPEV1
- 39SPEV2
- 39COM

To my knowledge these should suffice for our operational needs, but if there are more you think we should have that are not included on the most recent MOU with FBI please add them to the list as well. I had a conversation with Mr. Ftacek about this issue and he advised this would need to be addressed at the next TAP meeting. Please let me know you need anything further from me and thank you for your assistance on this.

Evan

Evan Alkema
Special Agent
Federal Bureau of Investigation

Detroit Division – Kalamazoo Resident Agency
Cell: 703-512-8507