



## **MEETING MINUTES**

### **Kalamazoo County Consolidated Dispatch Authority TECHNICAL ADVISORY COMMITTEE July 9, 2025 – Regular Meeting**

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#### **ITEM 1 – CALL TO ORDER**

The Regular Meeting of the Technical Advisory Committee was called to order by Chief Scott Merlo at 10:00 a.m. on Wednesday, July 9, 2025, in the Chief Switalski Meeting Room at Kalamazoo County Consolidated Dispatch Authority, 7040 Stadium Drive, Kalamazoo, Michigan.

#### **ITEM 2 –ROLL CALL**

Members Present: Scott Merlo (WMUPD), Scott Ernstes (MSP), Chris Franks (KDPS), Nicholas Arnold (PDPS), Mike Bentley (KCMCA), Gerry Luedecking (KCFA)

Others Present: Steve Stryd, Ryan McGregor, Marc Rifenberg, Jeff Heppler, Jeff Troyer, Jon Moored, Marty Ftacek, Justin Johnson, Marie Gleesing, Nicole Face and Chris McComb

#### **ITEM 3 - APPROVAL OF MEETING MINUTES**

##### **A. Regular Meeting Minutes from May 7, 2025**

"Motion by Mr. McGregor, second by Mr. Arnold to approve the Regular Meeting Minutes from May 7, 2025, as presented."

On a voice vote, **MOTION CARRIED.**

#### **ITEM 4 - CITIZENS' TIME**

There was none.

#### **ITEM 5 – FOR CONSIDERATION**

##### **A. Administrative Monthly Report**

Mr. Troyer announced that Network and Systems Administrator Jon Moored would be leaving for a position at Allegan County on July 24. He also noted we had a significant storm since the last meeting and that was followed by a Metronet outage. It took time to recover and as a result we have switched primary internet providers.

##### **B. Old Business**

##### **1. NEW Fire Talkgroups – 39CFPAG, 39CFOPS, 39MFPAG, 39MFOPS**

Mr. Troyer announced that the new Fire Talkgroups have been approved and are online. The date for patching them has not been identified yet.

## 2. Radio Templates/Programming

Mr. Troyer stated The Board allocated \$60,000 for the Executive Director to pursue programming/retemplating for 800 radios. He stated he would be pushing out a resolution to begin the process of addressing each agency individually because of different vendors, equipment and policies.

## 3. Behavioral Health Crisis Calls

Mr. Troyer stated he had no updates other than an agreement with 988 which was in draft form.

## C. New Business

### 1. Extreme Risk Protection Orders

Mr. Troyer stated that Extreme Risk Protection Orders are issued out of Circuit Court. Since March 2024, there have been five issued in the county. MSP has been entering them, but they discontinued on June 23. At this time Dispatch does not enter anything unless it has a protected party but has agreed to temporarily enter ERPOs until they were discussed today. He noted that every agency can get access to enter them.

Mr. Arnold proposed that KCCDA enter them because there are so few.

Mr. Troyer stated that the standard of this committee has been that Dispatch only enter PPOs and Conditional Bonds with a protected party.

Mr. Ernstes stated that he believed Dispatch should enter them but needs to articulate that it is only being done because it is an extreme risk and safety issue for the public.

“Motion by Mr. Ernstes, second by Mr. Arnold to approve the entry of Extreme Risk Protection Orders by KCCDA at this time.”

On a voice vote, **MOTION CARRIED.**

The Committee agreed that KCCDA will enter at this time, but the real goal remains to have Circuit Court enter their own orders. TAC requested administration to monitor the amount of ERPO's and if it increases, the Committee will review.

### 2. New Incident Type: Crash Notification Only

Mr. Troyer proposed a new incident type for calls where the only notification we get is an automatic crash notification. Fire agencies have changed their response to these notifications because they are commonly a dropped phone or malfunction.

After discussion, the committee had no objections to creating a new incident type for these calls so each agency can determine their response.

### 3. Tyler Public Safety System – August 26<sup>th</sup> Server Migration/Go-Live New Environment

Mr. Troyer stated the mock migration has been completed with only a couple issues found.

Mr. Moored stated there will be a new server environment. He noted there was a follow up call to address the large increase of data when nothing is being entered but test calls.

#### 4. Dispatch Console Encryption

Mr. Troyer stated encryption keys for ADP and AES for consoles have been received. Todd from the State will be here this week to install and then we be able to get Allegan and Calhoun's new talkgroups.

#### ITEM 6 – **OTHER ITEMS**

##### D. Announcements and Member Comments

There were none.

##### E. Next Meeting

The next regular scheduled Technical Advisory Committee meeting will be Wednesday, September 3, 2025, at 10:00 am, and will be held in the Chief Switalski Meeting Room at KCCDA, 7040 Stadium Drive, Kalamazoo, MI 49009.

#### ITEM 7 - **ADJOURNMENT**

##### F. Adjournment

The meeting adjourned at 10:37 a.m.