



Kalamazoo County Consolidated Dispatch Authority



July 21, 2026

JOB POSTING **Information Technology Manager** **(IT Manager)**

Position Summary

Under the direct supervision of the Executive Director, the Information Technology (IT) Manager is responsible for analysis, development, installation, application, modification, and procedures to assure operability of the dispatch center's network, hardware, and operating systems managed by KCCDA. This includes executive level management of information technology functions. The employee is responsible for technical support of all hardware, software, and networks utilized and managed by the Dispatch Authority. Plans, implements and assures policies and procedures to assure adequate security, and continued operability and compatibility with first responders. Directly participates in the development of capital plans and technical training for staff related to this function.

Minimum Requirements

Bachelor's degree in information technology or related field and three years of progressively more responsible experience in network and systems administration; preferably in a public safety environment. KCCDA, at its discretion, may consider an alternative combination of education and experience.

Considerable knowledge of operation and maintain security and functionality of networking systems, network security, data center administration, setting up servers, troubleshooting and resolving server issues is a must.

The above serves as a summary of the position's duties and requirements. For a complete list of essential job functions, minimum qualifications, and required knowledge, skills, and abilities, please refer to the IT Manager job description on our website at www.kccda911.org.

Status: Full-time / On-Site / FLSA Exempt

Salary Range: \$86,261 – \$108,699

Application Deadline: August 3, 2026 – 3 p.m.

Qualified applicants must submit an online application at www.kccda911.org/careers.